

## **Investigating The Broken Link in Communication Part 2** *(the lack of manners, ethics, accountability and increased profanity)*

In our increasingly digital and fast-paced world, meaningful communication often breaks down—not due to a lack of words, but because of the spirit in which those words are delivered. Part one of this investigation revealed how miscommunication can fracture relationships and trust. In this continuation, we focus on the next layer of the issue: the deterioration of manners, the rise of profanity, the disregard for ethical standards, and the growing void of accountability.

These patterns are not random; they are often justified with excuses, masked by personal histories, or brushed off as modern "norms." But if we are to reclaim healthy communication, we must not only understand these behaviors but also confront and dismantle them. This article offers practical guidance to reestablish mature, consistent, and ethical communication in both personal and professional settings.

### **1. The Breakdown: When Manners, Ethics, and Accountability Collapse**

The broken link in communication is more than just a missed text or a misunderstood phrase—it's a cultural shift. Conversations are increasingly laced with sarcasm, profanity, defensiveness, and avoidance. Manners are seen as optional. Ethics are negotiable. Accountability is rare.

**Why?**

Because we have collectively moved from relational dialogue to transactional interaction. In this environment, communication becomes a tool for control or venting, not understanding. The rise of digital platforms, instant messaging, and anonymous commentary has emboldened individuals to speak without filter—and without consequence.

### **2. The Excuses: Why This Behavior Is Rationalized**

People who communicate without manners or accountability often give reasons like:

**"I was just being honest."**

**"This is how I was raised."**

**"I don't sugarcoat things."**

**“They deserved it.”**

**“I don’t have time for soft talk.”**

**These are not reasons—they are deflections. They hide the real issue: a lack of respect for the other person’s dignity and a refusal to master self-control.**

**Just as excuses keep a person from growing, they also give destructive behavior permission to continue. When left unchecked, they enable toxic communication patterns that dismantle relationships and damage reputations.**

### **3. Establishing Ethical Communication Standards**

**If we hope to rebuild strong, respectful communication, we need to create clear standards. Ethical communication isn’t just about being polite; it’s about demonstrating integrity, humility, and intentionality.**

**Here are some core elements of communication standards:**

**Respect Before Response: Speak to others with the same level of dignity you expect. This includes tone, timing, and intention.**

**No Profanity Zone: Profanity shuts down clarity and ignites emotion. Removing it from communication increases professionalism and self-control.**

**Take Ownership, Always: If you misspeak, apologize. If you’re misunderstood, clarify. Mature communication owns the outcome, not just the effort.**

**Ask Before Assuming: Good communication begins with inquiry, not accusation.**

**Use Constructive Language: Words should build, not bruise. Even conflict can be delivered in a constructive way.**

**These principles should be communicated early and reinforced often, especially in environments where emotional intensity is high.**

#### **4. Dismantling Poor Communication Behavior**

**So how do you dismantle someone who chooses to communicate with profanity, disrespect, or deflection?**

**You don't attack back—you establish boundaries.**

**Steps to dismantle without disrespect:**

**Calm Confrontation: Call out the behavior, not the person. For example, say: "I want to have this conversation, but the tone needs to change first."**

**Withdraw From Chaos: If someone refuses to speak respectfully, disengage. Silence is a powerful boundary.**

**Model the Standard: Don't lower your level. Hold fast to mature communication, even when the other person does not.**

**Document or Summarize: In professional settings, follow up in writing with your version of the interaction. This prevents manipulation and protects your clarity.**

**Offer One Invitation to Reconnect: If someone wants to communicate better, give them a pathway—but not unlimited chances. Growth is a two-way street.**

#### **5. Creating Consistent, Mature Communication Moving Forward**

**To maintain communication that is healthy and mature, both parties must commit to:**

- ✓ **Regular check-ins on how communication is working.**
- ✓ **Mutual accountability, where both are willing to reflect and adjust.**
- ✓ **Clear expectations, particularly in high-stakes conversations.**
- ✓ **Choosing maturity over emotion, which may mean delaying a response until clarity returns.**

**Organizations and families alike should develop a communication code of ethics—a shared agreement on what respectful interaction looks like. This not only diffuses conflict before it escalates but also creates a shared language of integrity.**

**The broken link in communication isn't about technology or busy schedules—it's about a loss of intentionality and ethical discipline. Profanity, lack of manners, and absence of accountability are not "normal" behaviors to be accepted; they are symptoms of deeper neglect.**

**By refusing to excuse toxic communication and instead setting a higher standard, we dismantle dysfunction and rebuild clarity, trust, and mutual respect. In doing so, we restore what communication was always meant to be—a connection point, not a combat zone.**

**Source: <https://christianjobnet.com>**