

## Top 15 Growth Categories for Flexible Jobs

### Top 15 Highest Growth Flexible Career Categories in March-May 2020

#### 1. Therapy

Therapy jobs are wide-ranging and use a variety of methodologies to treat mental and physical health conditions and ailments. Industries like medical and health, human services, nonprofit and philanthropy, education and training, and pharmaceutical all have openings for therapy jobs.

Percent increase between March and May 2020: 150%

Companies that hire for therapy jobs:

- Soliant Health
- Lifestance Health
- VocoVision

#### 2. Underwriting

Underwriting professionals are essential to insurance companies; their job is to evaluate the risk and exposures of potential clients. The underwriting department decides how much coverage clients should receive and how much they should pay for it.

Percent increase between March and May 2020: 129%

Companies that hire for underwriting jobs:

- Robert Half International
- Citizens Bank
- Guaranteed Rate

#### 3. Mortgage and Real Estate

Buying or selling a property can be a complex process, so people normally seek out the assistance of a real estate agent or mortgage company to help handle things. Real estate and mortgage careers involve the transfer of properties (residential and commercial) between parties, and managing the financial, legal, and insurance aspects of this process.

Percent increase between March and May 2020: 109%

Companies that hire for mortgage and real estate jobs:

- Citizens Bank
- Guaranteed Rate
- eXp Realty

Loan Closer  
Mortgage Loan Processor  
Mortgage Customer Service Representative

#### 4. Banking

Banking jobs are wide-ranging and include any job performed in a bank or bank-like institution such as a mortgage lender. Banking jobs are found in the accounting, finance, and bank industries, as well as mortgage lending, insurance, credit cards, nonprofit organizations, and information technology.

Percent increase between March and May 2020: 81%

Companies that hire for banking jobs:

Citizens Bank  
PNC  
JPMorgan Chase

#### 5. Gaming

The gaming industry, also referred to as the interactive entertainment industry, is one of the world's fastest-growing industries. Offering jobs in both technical and business-related areas, the gaming industry provides employment opportunities for people of varying backgrounds and interests.

Percent increase between March and May 2020: 70%

Companies that hire for gaming jobs:

Keywords Studios  
Pole To Win  
Bigscreen

#### 6. System Administration

System administrators are responsible for the maintenance and troubleshooting of networked and cloud-based systems used by companies large and small.

Percent increase between March and May 2020: 61%

Companies that hire for systems administration jobs:

Salesforce  
Applied Information Sciences – AIS  
Canonical

#### 7. Mental Health

Mental health jobs are a subset of medical and health jobs that deal specifically with the combination of mental health therapies and prescription pharmaceuticals to help treat patients with psychiatric disorders.

Percent increase between March and May 2020: 51%

Companies that hire for mental health jobs:

- VocoVision
- Soliant Health
- Doctor On Demand

## 8. Call Center

Call center jobs are perfect for people who enjoy helping others, can use a computer and telephone well, and can “think on their feet” to find solutions to meet customer needs. Some call centers handle only incoming calls, while others include calling people, businesses, and organizations for marketing, research surveys, appointment setting, collections, or business to business (B2B) communications.

Percent increase between March and May 2020: 41%

Companies that hire for call center jobs:

- Randstad
- Momentum Solar
- Concentrix

## 9. Database Administration

Jobs in this category cover career fields like database management, warehousing, architecture, and administration. Database administration professionals have extensive knowledge of SQL and specific database servers from Oracle, Postgres, Mysql, or NoSql, and need to maintain current DBA certifications.

Percent increase between March and May 2020: 41%

Companies that hire for database administration jobs:

- SAIC – Science Applications International Corporation
- MariaDB
- Fastly

## 10. K-12 Education

K-12 teachers and educators provide educational services for students from ages 5-19. These special K-12 teachers are generally experts in one or more subject areas and have the training to assist students with learning key concepts and difficult subjects.

Percent increase between March and May 2020: 39%

Companies that hire for K-12 education jobs:

K12  
Pearson  
Soliant Health

#### 11. Outbound Calls

People with outbound call center jobs are responsible for making outgoing customer calls on behalf of clients or businesses. Services offered by outbound call centers can include telesales, telemarketing, fundraising, mystery shopping, lead generation and qualification, market research, data collection, collection reminders, list updating, appointment setting, verification services, and surveys.

Percent increase between March and May 2020: 36%

Companies that hire for outbound calls jobs:

Pitchup  
Expert Business Development  
Momentum Solar

#### 12. Inbound Calls

Inbound calling is a particular form of customer service in which telephone professionals promptly take incoming calls from customers either online or by way of an internal calling system. The inbound calls staff then listens to the callers, evaluates their needs, and offers services or support to provide for their needs or answer their questions.

Percent increase between March and May 2020: 34%

Companies that hire for inbound calls jobs:

VOLT  
Randstad  
HGS

#### 13. Translation

As business is becoming more global, the demand for professionals who can work as translators to bridge the communication gap between cultures and businesses is immense. This is especially important for companies that operate internationally or have operations in other countries where associates must live and work.

Percent increase between March and May 2020: 29%

Companies that hire for translation jobs:

LanguageLine Solutions  
Keywords Studios  
Unbabel

#### 14. Accounting & Finance

Accounting and finance careers involve the processing of financial data, handling accounts payables and receivables, organizing records, and assisting in tax preparation. Accounting and finance professionals often work in positions where they assist customers with their accounting records, bill paying, and collections.

Percent increase between March and May 2020: 25%

Companies that hire for accounting and finance jobs:

Supporting Strategies  
USAA  
Accounting Principals

#### 15. Online Teaching

Online teaching professionals provide learning opportunities over the internet to students of all ages. Opportunities to teach online include jobs with public and private elementary, middle, and high schools throughout the country.

Percent increase between March and May 2020: 25%

Companies that hire for online teaching jobs:

VIPKID  
K12  
Prof360

Credit: <https://www.flexjobs.com>